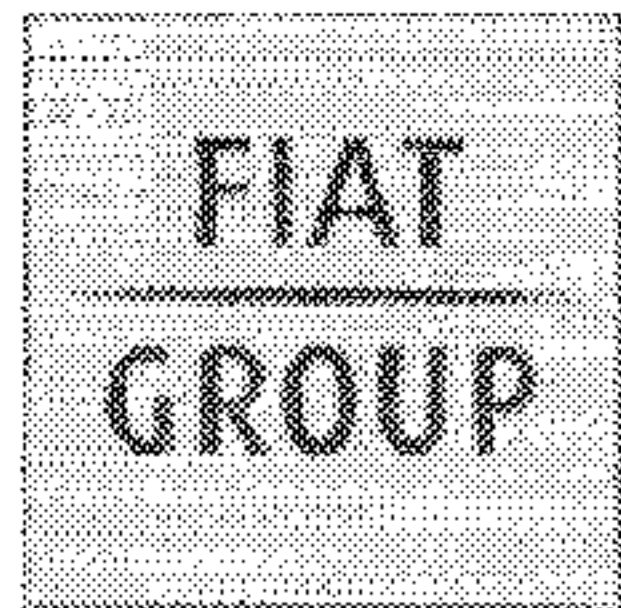
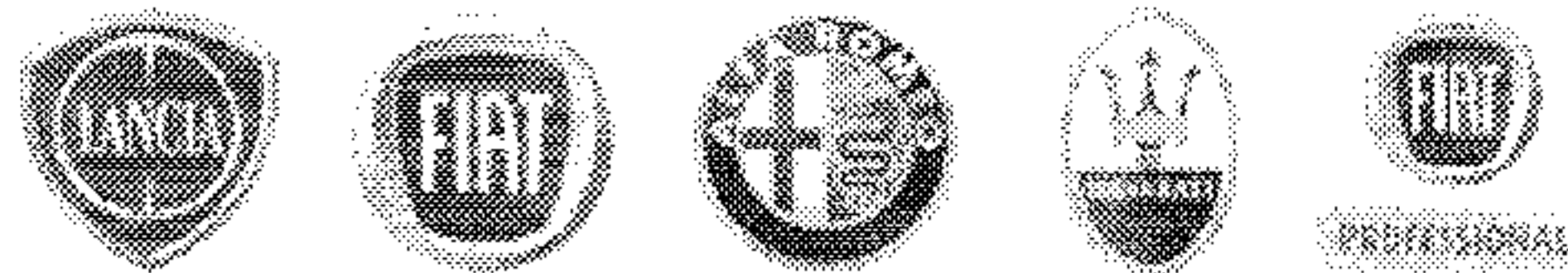




Automobiles and
Light Commercial Vehicles



QUALITY
Safety

P. 579/07

TURIN, 08.10.07

To: **IMPORTERS**

*Delta Motor Oy
Auto Import Nor As
Italienska Bil AB*

cc

After Sales Manager

Campaign 5044

Fiat STILO all versions – front suspension spring

On some Fiat STILO cars, with chassis numbers in a range from the start of type to 644197, under environmental conditions requiring intensive use of salt on the road, corrosive deposits could enter the front suspension spring rubber support plate, triggering corrosion spots and leading to the possibility of spring failure in the long term.

To prevent the spring damaging the tyre in the event of failure, a service solution has been introduced requiring the application of a spring containment plate.

The operation must be carried out before delivering the car in accordance with the operating procedure in the annex (annex 1) for vehicles in stock. Customers must be contacted by means of a signed-for registered mail letter (annex 2) if cars are already on the road to ensure the entire fleet is updated.

We are also sending you instructions for the procedure to be followed for practical implementation of the operation by Dealers (see appendix 3).

Yours sincerely

A. Milizia

Enclosures

Annex 1

FIAT AUTO S.P.A.
QUALITY – Technical service

MODEL / VERSION:..... **FIAT STILO ALL VERSIONS**
COMPONENT:..... **Front suspension springs**
FAULT:..... **Rust**

FAULT TO BE PREVENTED:

Rust on front suspension springs near the shock absorber plate and breakage under limit conditions.

TECHNICAL CAUSE:

- Water and salt infiltrations between the spring thread and the plastic coating located at the lower end of the spring at its point of contact on the shock absorber plate and consequent chemical attack of the surface.
- Long-term chemical attack leads to a reduction in the spring thread cross section and, in extreme cases, failure at the point of highest stress.

OPERATIONS IN PRODUCTION:

Adoption of new shock absorbers/springs

OPERATING PROCEDURE

PREVENTIVE ACTION:

Apply a spring containment ring to the front shock absorber and trim the moulding to prevent interference due to the larger size.

e.

Annex 2

DRAFT OF REGISTERED MAIL LETTER

RECALL CAMPAIGN 5044

Model Fiat STILO ALL - front suspension spring

Dear Customer,

On some Fiat STILO cars, including your own car, under environmental conditions requiring intensive use of salt on the road, a service operation has been introduced to prevent the front suspension spring coming into contact with the car tyre and damaging it if the spring should fail.

Please would you therefore have your vehicle checked by taking it back to the Dealership where you bought or to any other Fiat network dealership, if this is more convenient, and show them this letter.

The check and any operation that may be necessary to prevent the fault will be carried out as quickly as possible and free of charge.

For your convenience, you may make a telephone appointment by contacting your nearest Dealership.

Should you require any further information or assistance please call Freephone no.

If you have already sold or loaned the vehicle to someone else, we should be grateful if you could provide us with their name and address using the enclosed prepaid card or give us with any information that could help us trace the current owner or user.

We thank you for your help and apologise for any inconvenience. Yours sincerely.

Fiat Stilo car

chassis no.....

Annex 3

Campaign 5044

Fiat STILO all versions – front suspension spring

SUMMARY OF OPERATING PROCEDURE

a) Overall vehicle pool affected by the operation

All the vehicles with chassis numbers listed in the annex are affected by the campaign.

b) Identification of affected vehicles

- vehicles allocated to you - refer to the list under point a)
- vehicles in transit - Before carrying out the operation, request authorisation from Fiat Auto Quality – Technical Service (Sig. Sabatino - fax 0039- 11 - 9860283)

e) Parts required

- Spring containment ring set **part no. 51792950** Qty. 1 (shock absorber sleeve diam.52)
- Spring containment ring set **part no. 51792951** Qty 1 (shock absorber sleeve diam.45)

The above parts will be supplied by the Parts Department upon your specific order.

d) Financial process

The costs to be sustained for:

- intermediate costs (customers etc.)
- miscellaneous expenses (phone, post, etc.) must be claimed for by you by raising a warranty claim in accordance with instructions in our letter LP/du At 539 1/12/1994 and VQ/vz200258 July/01.

IDENTIFICATION OF OPERATION:

Presence of containment ring and trimmed moulding

PARTS IDENTIFICATION:

Spring containment ring set part no. 51792950 Qty. 1 (shock absorber sleeve diam.52)

Spring containment ring set part no. 51792951 Qty 1 (shock absorber sleeve diam.45)

Each set consists of:

Containment ring	Qty. 2
Fastening half-ring	Qty 2
Screw	Qty 4
Screw x bolt	Qty 2
Nut x bolt	Qty 2

NOTE:

Shock absorber sleeve diam.45

1.2 petrol
1.4 petrol
1.6 petrol
1.8 petrol *
1.9 JTD 80 bhp *
1.9JTD 100 bhp*
1.9jtd 120bhp *

(*) from vehicle chassis no. 0611081

Shock absorber sleeve diam.52

1.8 petrol*
1.9jtd 80bhp *
1.9jtd 100bhp *
1.9jtd 120bhp *
1.9jtd 150bhp *
2.4 petrol

(*) up to vehicle chassis no. 0611080

OPERATION TIME

Operation A: Spring containment ring replacement

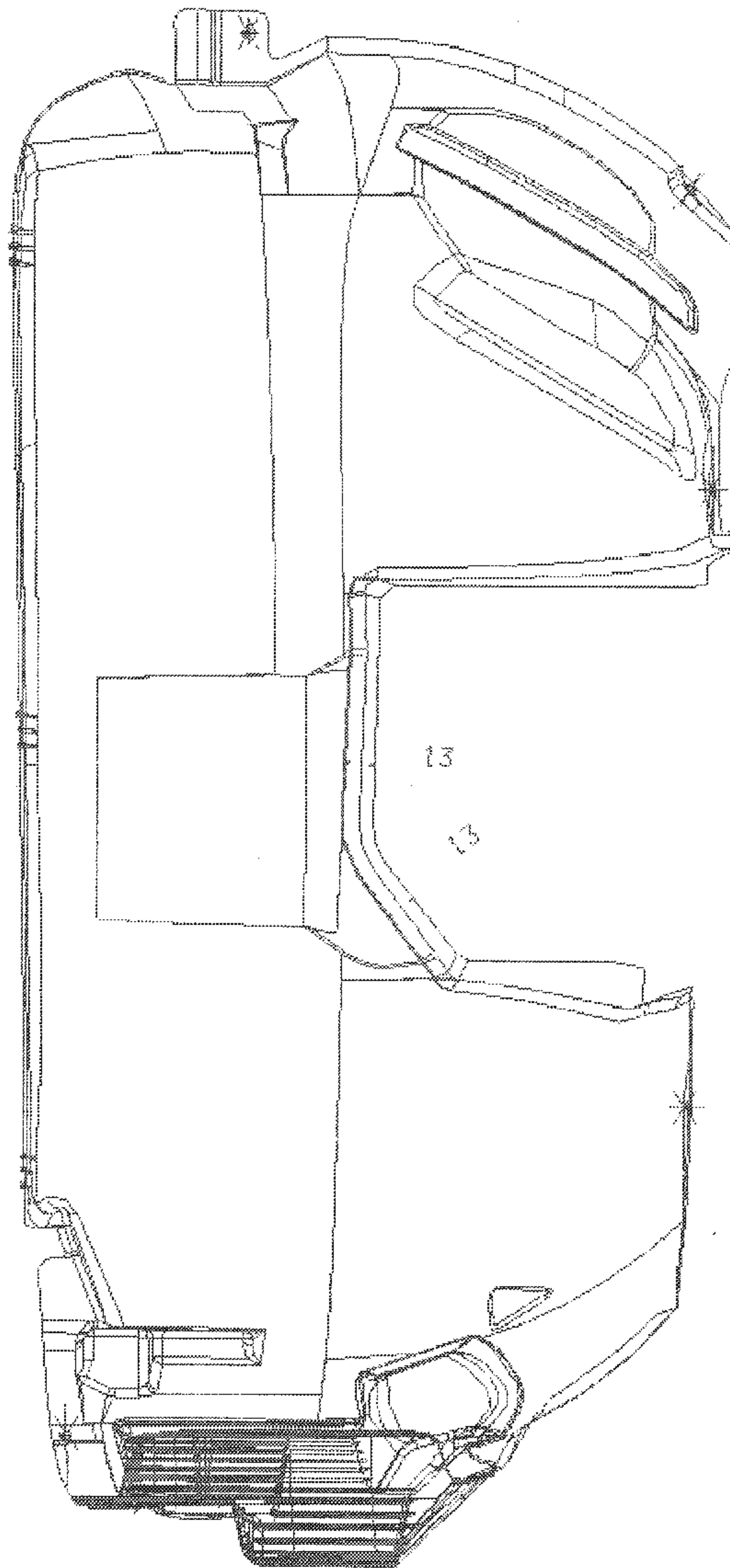
Labour hours 0.80

MANAGEMENT OF PARTS REMOVED DURING SERVICE

NONE

OPERATING PROCEDURE

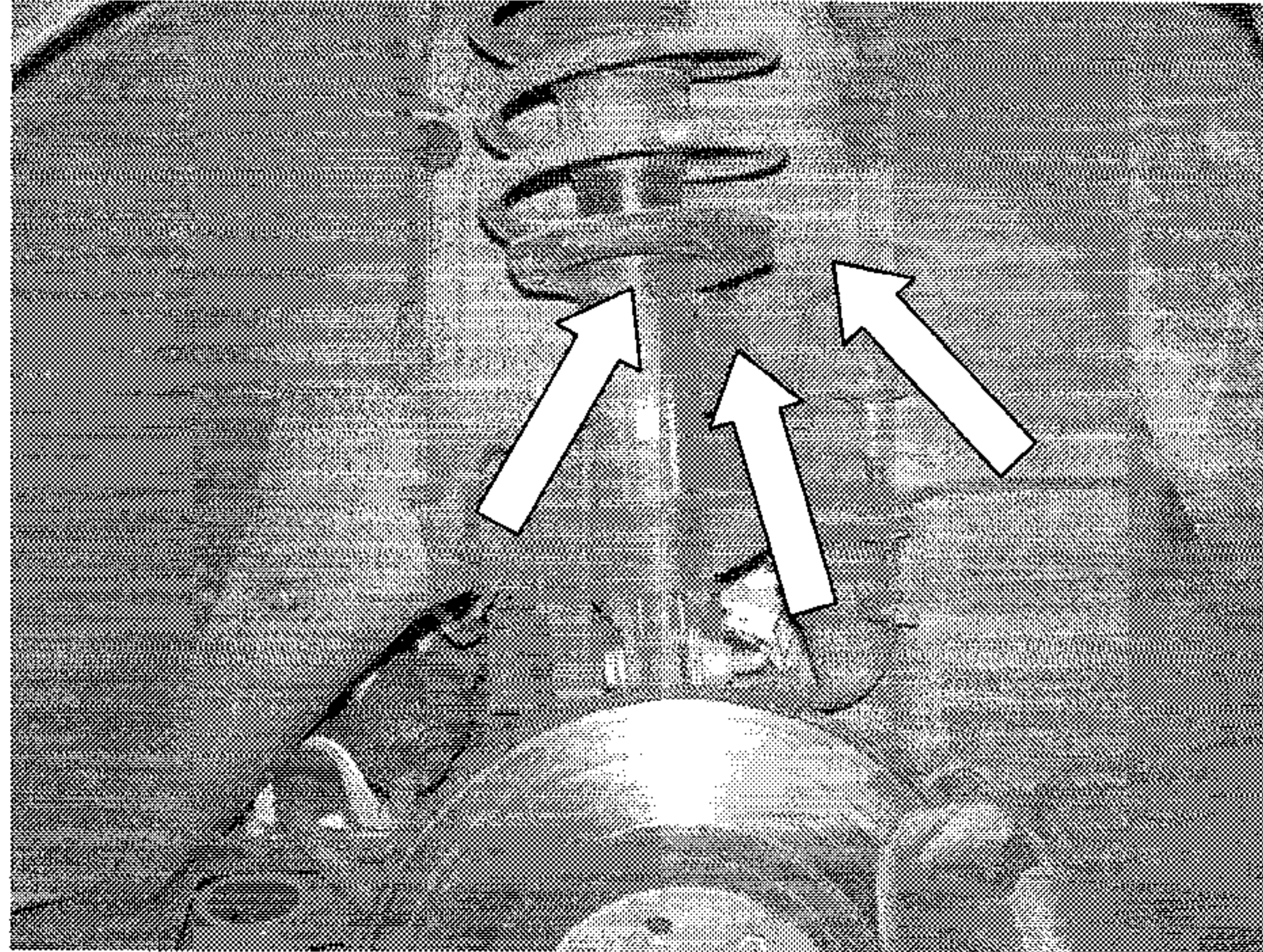
- Raise the vehicle and remove the front wheels.
 - Remove the front mouldings.
 - Mark and trim the mouldings at the spring/shock absorber passage point as shown in the figure. As a guide, trim the moulding at the spoke point of the tab to be removed. Use a cutter or bodywork jigsaw to trim the moulding.
- NOTE: carry out the mirror image operation on the other moulding



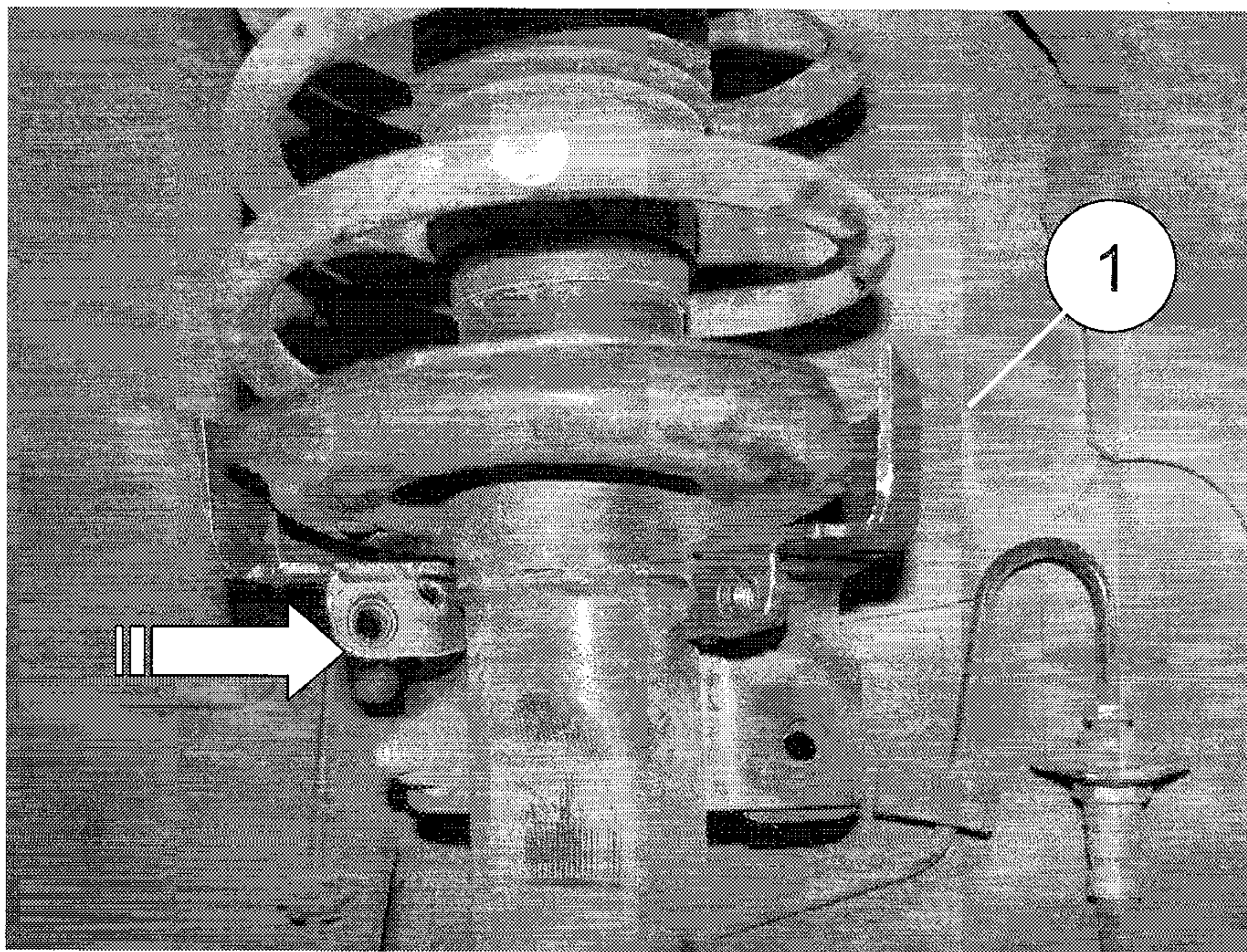


- Fit the mouldings.
- Apply a spring containment ring to the front shock absorbers as follows:

- Clean the shock absorber plate-sleeve area

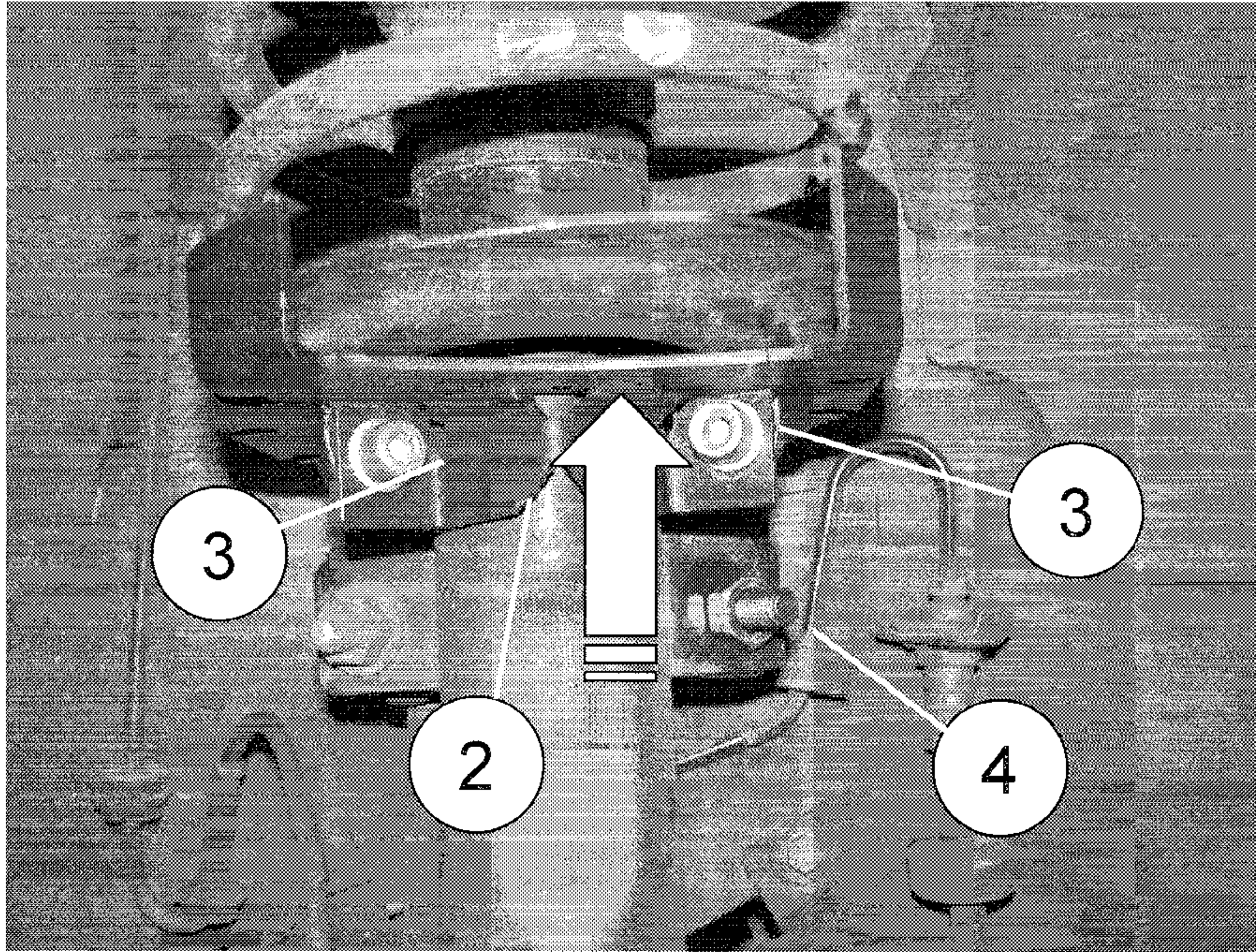


- Insert containment ring 1 on the shock absorber under the plate, fitting from the rear end on the antiroll bar rod attachment side to ensure it is contact with the shock absorber sleeve as shown in the figure.



- Position fastening half-ring 2 by partly screwing in screws 3 and bolt 4.

- Keeping the containment ring/half-ring in contact with the shock absorber plate, fully tighten bolt 4 and screws 3 in order.



- Repeat the operation on the other shock absorber.
- Fit the parts by reversing the removal instructions.